

**Evaluating the ‘No Conversation Too Tough’ training programme for health care professionals.**

At the University of Surrey, we are conducting research to evaluate how the training benefits heath care professionals in their conversations with patients who are dying and who have dependent children. We will also examine how learning from the training is translated into practice innovation and how changes are implemented and supported.

When you first access the e-learning part of the training, you will have the opportunity to learn more about the research and sign up to take part. In the meantime, we can answer some of your questions.

**Do I have to take part?** Taking part in the evaluation is entirely voluntary; whether you decide to take part does not affect your enrollment on the course.

**What does taking part involve?** We will ask all our participants to complete an online questionnaire prior to starting the e-learning, and again, at up to three time points, after the course. They will also have the option to take part in two interviews.

**What happens if want to stop being involved?** You are free to withdraw from the evaluation at any time without giving a reason.

**Will my participation be kept confidential?** Surrey University is responsible for making sure your participation in the evaluation is kept confidential, and any personal or research data is kept secure and used only in the way for which you give your permission. All the data collected will be anonymized and your contribution will not be personally identifiable.

**What will happen to the results of the evaluation?** At the end of the study, we will report our findings to the Ruth Strauss Foundation. We will also publish our findings in peer reviewed journals.

**Who has reviewed this study?** This study has been reviewed by the University of Surrey Ethics Committee (UEC) and received a favourable ethical opinion. Reference FHMS 22-23 174 EGA.

**What happens next?** When you access the e-learning there will be an opportunity to learn about the research in more detail, and to provide your consent to take part. If you take part, you will then be asked to complete a questionnaire and then go on to do the e-learning. After the workshop, we will be in touch with you directly, via email and/or phone, to take you through the further stages of the evaluation. If you decide not to take part in the research, you will move straight onto the e-learning.

**Can I talk to the University to find out more?** You are welcome to talk to us at any time. You can contact the study researcher, Fiona Taylor at f.taylor@surrey.ac.uk, or the study lead, Dr Jane Cockle-Hearne at j.cockle-hearne@surrey.ac.uk. We will call or email you, whichever you prefer.